



BULACAN FIELD OFFICE  
RECEIVED BY: \_\_\_\_\_  
DATE: FEB 12 2010

Republic of the Philippines  
**SAMIBUL WATER DISTRICT**

Victor St. Poblacion, SAN MIGUEL, BULACAN  
Telefax No. (044) 7640-334 & Tel No. (044) 678-0832

February 11, 2010

**THE CIVIL SERVICE COMMISSION**  
Malolos Field Office  
Malolos, Bulacan

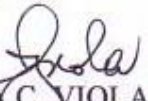
Madam,

Respectfully submitting herewith the San Miguel Bulacan (SAMIBUL) Water District revised Citizen's Charter for your review and approval.

Very truly yours,

  
MA. SOCORRO Y. INGAL  
HRMO Designate

Noted by:

  
BRIGIDA C. VIOLA  
General Manager



Republic of the Philippines  
**SAMIBUL WATER DISTRICT**

Victor St, Poblacion, SAN MIGUEL, BULACAN  
Telefax No. (044) 7640-334 & Tel No. (044) 7620-362/(044) 762-0669  
Email: sanmiguelwd@yahoo.com

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March 06, 2015

**CERTIFICATION**

TO WHOM THIS MAY CONCERN:

This is to certify that SAMIBUL WD observes the implementation of WD's Citizen's Charter relative to the services rendered to its customers and would-be customers.

This certification is issued in compliance to the requirements of LWUA.

  
BRIGIDA C. VIOLA  
General Manager